Your Ref:

Our Ref: Gov/

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Date: 8th June 2022



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Dear Sir/Madam

ACCOUNTS AND GOVERNANCE COMMITTEE - THURSDAY, 9TH JUNE, 2022

Please find enclosed the revised Appendix 2 of the Risk Management Strategy of the report DoR50/22, to be included for consideration at the meeting of Accounts and Governance Committee on Thursday, 9th June, 2022.

The appendix has been updated include action plans - in progress, and replaces that previously circulated.

8 Risk Management Strategy (Pages 3 - 6)

To consider the report DoR50/22 (attached) of the Assistant Director Finance and HR, which seeks approval for the Council's Risk Management Strategy for 2022-23.

RECOMMENDED that the Accounts and Governance Committee approve the appended draft Risk Management Strategy.

Yours faithfully,

I Frost

Interim Chief Executive

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Distribution

- 1. Reports to all Members of the Accounts and Governance Committee for attendance.
- 2. Reports to Departmental Heads for information.
- 3. Reports to all remaining Councillors for information.



Risk Management Action Plan - Actions Completed

Reference	Date Added	Title	Identified by:	Description of risk	Action to be taken	Owner	Deadline	Progress	Status	Completed Date
				The risk management strategy needs to				Strategy updated and		
				be updated annually and approved by	Risk Management Strategy to be			approved by Council		
1a	31/10/2020	Risk Management Strategy	TIAA - Internal Audit of Risk Management	Overview & Scrutiny annually	updated annually and approved.	AY	31/03/2021	July 2021.	Complete	15/07/2021
				The risk management strategy needs to				Allocated to MB as		
				be updated annually and approved by	Responsibility for this to be			new AD: Finance and		
1b	31/10/2020	Risk Management Strategy	TIAA - Internal Audit of Risk Management	Overview & Scrutiny annually	allocated to a named AD.	МВ		HR	Complete	20/09/2021
				Up to date AGS (Annual Governance	AGS to be published annually by			19-20 Statement		
2a	31/10/2020	Annual Governance Statement	TIAA - Internal Audit of Risk Management	Statement) not published on website	publishing deadline	PS		published on website	Complete	31/08/2021
				AGS not published by deadline of first	AGS for 20/21 to be prepared,			to AGC on Thursday		
				working day of September following year	approved by AGC and published by			10th February for		
2b	31/10/2020	Annual Governance Statement	TIAA - Internal Audit of Risk Management	end	1 September 2021	PS	01/09/2021	publication with the	Complete	10/02/2022
				From a review of minutes from meetings	In line with the provisions of the					
				of the Executive since 1st April 2019, it	new Corporate Performance					
				was confirmed that a Corporate	Management Framework, a					
				Performance Report, as outlined in the	Strategic Risk Register be reviewed					
				new Corporate Performance	quarterly by CLT at the					
				Management Framework, has been	Performance Clinics. A summary					
				presented each quarter, with the Report	Strategic Risk Dashboard be added			Now being included		
				for Quarter Two of 2020/21 being	to the Council Plan Dashboard and			in the performance		
				presented at the meeting on 21st July	reported quarterly to the			management report		
				2020. A summary of the Strategic Risks	Executive. Action Agreed: The			and reviews of		
				, ,	Strategic Risk Register will be			Strategic Risk		
				states should be appended to the	included in future Performance			Register being		
				Council Plan Dashboard, has not been	Management report starting from			performed monthly		
3	31/10/2020	Performance Management Report	TIAA - Internal Audit of Risk Management	included to date.	Q3 in January 2021	PS	01/01/2021		Complete	01/01/2022
	52/10/2020	r errormance management report	The transfer of this than genienc		Le motioner, 2022	1	01/01/2021		complete	01/01/2022
				Minutes of the Risk Management Group						
				were reviewed for all meetings since 1st						
				April 2019. The Risk Management						
				Strategy states that the Group is to meet						
				quarterly. There was a meeting in July	Recommendation: Meetings of the					
				2019 and one in October 2019. The	Risk Management Group be held					
				Strategy notes that the Group "is an	quarterly, in accordance with the					
				important driver of the Council's	frequency stated in the Risk					
				approach to Risk Management". It	Management Strategy. Full					
				further states that one of the tasks of	attendance be achieved as far as					
				the Group is to ensure commitment	possible.			Replaced by a risk		
				from Senior Management. Apologies	However the new Risk Strategy			report being		
				were received from the Director of	mentions instead ELT meeting to			presented to ELT		
				Corporate Services during the October	review the Risk Strategy (monthly)			quarterly, the next		
				meeting. There have been no meetings	and other areas of risk (not time			full report due 23		
 ,	21/10/2020	Dick Management Croup	TIAA Internal Audit of Bick Management	0		MB	nonding	1 '	Complete	22/02/2022
4	31/10/2020	Risk Management Group	TIAA - Internal Audit of Risk Management	of the Group since October 2019.	dependant)	MB	pending	February 2022.	Complete	23/02/2022

Reference	Date Added	Title	Identified by:	Description of risk	Action to be taken	Owner	Deadline	Progress	Status	Completed Date
					Recommendation: In accordance					
					with the roles and responsibilities					
				The Risk Management Strategy lists the	of the CLT, as indicated in the Risk					
				roles and responsibilities of CLT as being	Management Strategy, the Risk			Replaced with ELT		
				to review on a monthly basis the Risk	Management Group be reviewed			reviewing risk register	1	
				Management Group, which will be	on a monthly basis by CLT.			monthly and full risk		
				updated quarterly. From a review of	However the new Risk Strategy			report quarterly.		
				notes from 20 CLT meetings from 11th	mentions instead ELT meeting to			Monthly review has		
				April 2019 to 7th October 2020, there	review the Risk Strategy (monthly)			started with the next		
				were no matters noted relating to the	and other areas of risk (not time			full report due 23		
5	31/10/2020	Risk Management Group	TIAA - Internal Audit of Risk Management	Risk Management Group.	dependant)	MB		February 2022.	Complete	23/02/2022
					Every formal report to Members					
					must include a Risk Management					
					Implications section, completed by					
					the report author. For major					
					decisions, this will often be an					
					extensive section. o the stated			Risk management		
					implications are reviewed at draft			implications included		
					report stage as part of the			in template. All		
					governance checks process. The			reports to Council or		
					Director of Corporate Services and			Cabinet must be		
		Risk Management section in		Ensure that risk is considered by all staff	the Assistant Director Governance			signed off by s151		
8	15/07/2021	Committee Reports	Risk Management Strategy Update	across all activities	have to sign off all reports	LT		and MO.	Complete	31/12/2021
					In accordance with the provisions					
					of the Risk Management Strategy,			ELT reviewing the risk		
					the Risk Register be reviewed			register monthly. The		
					quarterly by the Executive and			corporate		
					annually by the Overview and			performance report		
					Scrutiny Committee.			includes the risk		
					However per the new Risk			register and is		
					Strategy, the review is mentioned			presented quarterly		
					as quarterly by Overview and			to cabinet and to		
6	31/10/2020	Review of Strategic Risk Register	TIAA - Internal Audit of Risk Management	Risk Register reviewed regularly	Scrutiny and no mention of Exec	МВ		O&S.	Complete	26/04/2022
								ELT reviewing the risk		
								register monthly. The		
					to report on the strategic risk map,			corporate		
					as part of the performance			performance report		
					monitoring report, to Overview			includes the risk		
					and Scrutiny Committee on a			register and is		
					quarterly basis. (Is this the			presented quarterly		
9	15/07/2021	Strategic Risk Map	Risk Management Strategy Update	Member awareness of Risk	Strategic Risk Register?)	МВ		to cabinet.	Complete	31/01/2022

Risk Management Action Plan - Actions Completed

Reference	Date Added	Title	Identified by:	Description of risk	Action to be taken	Owner	Deadline	Progress	Status	Completed Date
					The Director of Resources will					
					recommend a Risk Management					
					Strategy setting out the Council's					
					approach to Risk Management to					
					the Scrutiny Co-ordinating Board					
					(Scrutiny Co-ordinating board -			Strategy should be		
				The risk management strategy needs to	does this exist? Should we change			approved by A&G and		
				be updated annually and approved by	this to Overview and Scrutiny - do			will be added to		
11	15/07/2021	Risk Management Strategy	Risk Management Strategy Update	Overview & Scrutiny annually	we need approval?)	МВ		workplan	Complete	26/04/2022
				Organisation is not aware of/does not						
				respond to new risks, changes to risks or	ELT to review Strategic Risk					
12	15/07/2021	Risk Review by management	Risk Management Strategy Update	changes to controls	Register monthly			Now being done.	Complete	31/12/2021
					ELT to review regularly insurance					
					guidance, claims and accidents					
					data, training requirements, staff			To be included in next		
13	15/07/2021	Risk Review by management	Risk Management Strategy Update		awareness	МВ		meeting at 23/2/22	Complete	23/02/2022
					After approval, Strategic Risk					
					Register to be published on					
					corporate bulletin board. How					
14	15/07/2021	Staff Awareness	Risk Management Strategy Update	Staff are not aware of corporate risks	often? Quarterly?	МВ		Requested 9/2/22	Complete	09/02/2022
				Not having sufficient internal capacity to						
				deliver core business and projects	TIAA to perform internal audit in	1		Included in internal		
16	06/04/2022	Capacity and Resource Planning	Strategic Risk Register	considering pressures from LGR	this area.	IF	30/06/2022	audit plan	Complete	

Reference	Date Added	Title	Identified by:	Description of risk	Action to be taken	Owner	Deadline	Progress	Status	Completed Da
				The Risk Management Strategy lists one of						
				the tasks of the Risk Management Group						
				as being the consideration of any training	Training requirements be considered by the					
				requirements. From a review of minutes	Risk Management Group on a regular basis.					
				from Group meetings in July and October	From an identification of key Officers'					
				2019, there was no consideration of	current needs, appropriate risk					
				training requirements. The Financial	management training be delivered as soon					
				Services Officer confirmed that no recent	as is practicable.			New corporate training plan in		
				training has been delivered relating to risk	However per the new Risk Strategy, this is			development and anticipated to be		
7	31/10/2020	Training	TIAA - Internal Audit of Risk Management	management	the responsibility of ELT now	MB	28/04/2022	launched in June 2022	In Progress	
					Operational risks are managed and					
					monitored by the relevant AD and through					
					quarterly Performance Clinics. As part of the			Operation risks to be considered by		
	1				quarterly performance monitoring process,			Departmental Management Teams.		
					the operational risks will be reported to CLT			Outstanding: what overview of this is		
10	15/07/2021	Quarterly Performance Clincs	Risk Management Strategy Update	To manage operational risk	as part of the Performance clinics	all ADs		required?	In Progress	
				A major incident or service failure which						
				effect the services provided by the Council						
				to our Council Tax payers, including but						
				not limited to IT failure; 3rd party service						
				provider goes into administration; fire in a	Emergency Planning and Response Group re-			TOR drafted and first meeting planned for		
				Council building.	instated to own the Emergency Response			May 2022. Now re-scheduled to June		
12	04/04/2022	Emergency Planning & Response Gro	Strategic Risk Register	Council building.	Plan and Business Continuity Plans.	MB	31/05/2022	2022 due to staff availability.	In Progress	
l				Having a signifcant safeguarding issue in	Corporate Training Plan to be created which					
				the District where the Council could have	will include access to safeguarding training			Training Plan drafted. Identified potential		
				had a role in prevention.	and information on who must undertake			access point to training from CCC but slow		
13	06/04/2022	Safeguarding Training	Strategic Risk Register	·	the training.	LG	28/04/2022	to progress due to licence issues.	In Progress	
í	1			Failure of IT business critical systems or				L		
				unauthorised access is gained to our				Re-drafted and due for discussion at next		
	l			Information and Technology (I&T)	Updating of EDC overarching Business		l	Disaster Planning and Business Continuity	1	
14	06/04/2022	EDC Business Continuity Plan	Strategic Risk Register	infrastructure.	Continuity Plan to include IT interruption	MB	30/06/2022	Group	In Progress	
l .				Failure of IT business critical systems or	Creation of toolkit for services to create					
	1			unauthorised access is gained to our	their own Business Continuity Plans.					
	1			Information and Technology (I&T)	Training and guidance to be provided.			Drafted and out for initial comment.		
15	06/04/2022	Service Business Continuity Plans	Strategic Risk Register	infrastructure.	Monitoring of completion.	MB	30/06/2022	Testing next followed by launch	In Progress	
	1			Staff not having adequate training or						
				awareness of their own (and Council's)						
				responsibilities, Constitution, Policies and						
	1			Procedures causing risk to delivering a safe				Approved by CLT due for launch late May,		
17	06/04/2022	Appraisal Process	Strategic Risk Register	and legal service.	consideration of responsibilities	LG	28/04/2022	early June	In Progress	